

# **E-Support**



A program for Komatsu customers of PC33E-6 electric mini excavator

### **E-Support**



## An new industry standard, with exclusive benefits

E-Support is a support program that comes as standard with your new Komatsu PC33E-6 electric mini excavator. It covers three elements: Factory-scheduled maintenance, performed with Komatsu genuine parts by Komatsu trained technician, and additional warranty on the machine and component warranty for selected electric powertrain components. Please contact your local Komatsu distributor for terms and condition.

#### Easy maintenance

The PC33E-6 provides an environmentally friendly solution with local zero emissions and is optimal for indoor use or to do outside work outside of standard hours. A tilt-up floor provides easier service access and reduced daily check and periodical maintenance items, including an air-cooled maintenance-free electric motor and inverter.

#### Enhance E-Support with extended warranty options

For continued protection from unplanned expenses and impacts on cash flow, take advantage of our extended warranty programs. Select your coverage from four different programs available in many combinations of years/ hours.

### Keep your new Komatsu machine up and running – and your cost of ownership down

#### E-Support - standard on PC33E-6 electric mini excavator

Komatsu genuine oil & maintenance kits at 500, 1000, 1500 and 2000 hrs\*

Labour and mileage per periodical maintenance\*

Extended factory warranty to 3 years / 2000 hrs\*\*

Component warranty on selected electric powertrain components to 5 years / 10000 hrs\*\*

#### Component warranty on selected electric powertrain components to 5 years / 10000 hrs\*\*



Battery and inverter For the battery there is a guarantee related to the minimum retention of battery capacity over the component warranty period (the minimum retention is 70%).



Electric motor



Off-board charger

#### E-Support and extended warranty options for PC33E-6 electric mini excavator

	1st year	2nd year	3rd year	4th year	5th year
Battery/New electric components	<b>5 years/10000 hrs**</b> Parts only warranty				
Maintenance services	<b>Komatsu E-Support</b> 3 years/2000 hrs** Maintenance parts & lubes, labour & mileage included*			<b>Option</b> Maintenance agreement with DB***	
Warranty	Standard warranty		<b>i E-Support</b> 2000 hrs**	<b>Option</b> Extended warranty***	

Component warranty is subject to the correct following of guidelines in the Operation & Maintenance Manual

<sup>\*</sup> maintenance schedule is defined in the Operation & Maintenance Manual

<sup>\*\*</sup> whichever occurs first

<sup>\*\*\*</sup> maintenance / warranty options may exceed 5 years

For terms and conditions and to learn more about Komatsu E-Support, please contact your Komatsu distributor.

Your Komatsu partner:



komatsu.eu