

KOMATSU



Product support

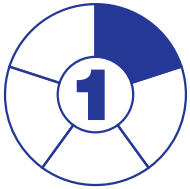
Customer support programs



Peace of mind

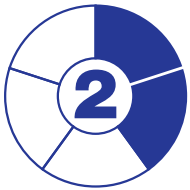
An important factor in optimizing operating costs is the selection of the best customer service solutions for the respective operating conditions of the machine fleet. Komatsu provides investment security and custom service programs to its customers. Proactive analysis and efficient service by qualified technicians and the use of Komatsu genuine spare parts ensure the maximum availability of the machines while minimizing repair and maintenance costs.

Customer support programs



Komatsu Program 1:

Stay in contact. Your Komatsu dealer checks the condition of your Komatsu machine and makes an annual visit to your machine.



Komatsu Program 2:

Your Komatsu dealer performs regular checks and can also do the periodic maintenance on your Komatsu machine.



Komatsu Program 3:

Under this agreement, your Komatsu dealer will perform all the necessary periodic maintenances on your machine to maintain the performance of your Komatsu machine.



Komatsu Program 4:

In addition to regular preventive maintenance and inspections, this agreement may also include necessary repairs to your Komatsu machine. You benefit from a long service life of your Komatsu machine.



Komatsu Program 5:

The most comprehensive offer: Take care of your business - your Komatsu dealer will take care of your Komatsu machine. All preventive maintenance and inspections as well as possible repairs are already included in this agreement.

Your local Komatsu dealer will be happy to give you all the details and will provide you with a suitable agreement for you and your machine.